**GMS / PMS Contractual Requirement and Statement of Intent**

**Offering and Promoting Patient Online Services by March 2015 and offering 25% of appointments online by July 2019**

**GMS / PMS 2014-15 Contractual Requirement for Patient Online Services**

It is a contractual requirement for GP practices to offer and promote to patients: online booking of appointments, ordering of repeat prescriptions and by 31st of March 2015 access to summary information (as a minimum) in their patient record, subject to the necessary GP systems and software being made available to practices by NHS England.

Patient Online in partnership with the RCGP have produced implementation guides, check lists, registrations forms, case studies, videos, reports, FAQs and guides to assist GP practices in delivering these services. These can now be accessed via the RCGP portal: [http://elearning.rcgp.org.uk/mod/page/view.php?id=4459](https://web.nhs.net/OWA/redir.aspx?C=rmON5u4QO0aERZqAYCX3OGTKozQbvNFIrZDT1dal2IMnQiLhwOZMANMOkq1mxPez8l31mp4eZxA.&URL=http%3a%2f%2felearning.rcgp.org.uk%2fmod%2fpage%2fview.php%3fid%3d4459)

**Self-declaration - Question 4**

This question seeks to establish your practice’s compliance with Patient Online contractual requirements.

|  |  |
| --- | --- |
| **Patient online access**  ***(GMS Schedule 6, part 5, new paragraph 74C, PMS Schedule 5, part 5, paragraph 70D)***  [*http://www.legislation.gov.uk/uksi/2014/465/regulation/8/made*](http://www.legislation.gov.uk/uksi/2014/465/regulation/8/made) *(GMS)*  [*http://www.legislation.gov.uk/uksi/2014/465/regulation/14/made*](http://www.legislation.gov.uk/uksi/2014/465/regulation/14/made) *(PMS)* | |
| 4J (n). Patients at this practice can book appointments online. | Yes |
| 4K (n). Patients at this practice can order their repeat prescriptions online. | Yes |
| 4L (n). Patients at this practice can access summary information from their medical record online. | Yes |
| 4M (n). If ‘No’ to question 4L, please outline the practice plan\* to enable this facility by  31 March 2015? | |

**\*Please see an example of a practice plan on the next page. This statement of intent and the practice plan must be posted on the practice website, where a practice has one.**

Moor Park Medical Practice

The Bluebell Building

Barkerend Health Centre

Barkerend Road

Bradford

BD3 8QH

**Current online patient services**

TPP

Systm One

**Plan to meet GMS / PMS 2014-15 Contractual Requirement for Patient online Service**

This practice currently offers patients’ facilities to book, view, amend, cancel and print appointments online.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances.

This practice plans to offer patients facilities to view online, export or print any summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient, from **31st March 2015**

These dates are subject to the necessary NHS GP systems and software being available to the practice by NHS England.

We will publicise and promote our online services to our practice’s patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by **31st March 2015.**

**In addition to the above, you may wish to provide further details of your plan as per the example below.**

|  |  |  |
| --- | --- | --- |
|  | **Planned activity** | **Date** |
| 1 | Agree the initial small group of patients to use access to records | October 2014 |
| 2 | Write up practice policies and run internal staff awareness sessions | December 2014 |
| 3 | Prepare promotion and information activities for patients  Review any nationally provided support material from RCGP/NHS England  Train relevant staff for patient records access, e.g. receptionists | November 2014 |
| 4 | Commence summary information access to records for patients who request it  Publicise online services to patients through website and PPG | December 2014 onwards |